

## The GROUP'S PROFILE

### *Mission and values*

The ATM Group designs and provides services both in the field of public transportation and the commercial and leisure sectors through technologically advanced transport systems that promote sustainable mobility of the City of Milan and other 95 municipalities in Lombardy. The Group is responsible for the management and maintenance of the Copenhagen automated metro through Metro Service A/S since 2008.

Since its foundation in 1931, the Milanese Transport Company (the ATM Group from January 2007) seeks to be a reference point and decisive factor in the system of integrated mobility, and particularly from 2021:

- **To be nationally and internationally recognized** for excellence and sustainable management of integrated mobility, and for providing a service characterized by the centrality of the consumer, and that is technologically advanced, efficient and resilient;
- **To become a promoter of change and the rise of Milan**, of its evolution into a more livable, sustainable, safe and smart city;
- **To promote and value its people and assets** through the development of new skills and the attraction and growth of talent by promoting a culture open to diversity and inclusion.

The Group's daily activities are guided by its value system:

- **Quality of life for the community:** Our daily activities are always guided by an aspiration to improve the quality of life of people living and travelling within our territory;
- **Professional growth:** We strive to offer all of our employees the opportunity to fulfil their potential through a constant process of professional growth;
- **Ethics, transparency and loyalty:** All our activities are governed by respect for the principles of lawfulness, transparency, fairness and loyalty;
- **Continuous pursuit of excellence:** Each one of us remains open to change, ready to put ourselves on the line and think ahead in search of improved solutions.